

## Quarterly Reporting Template - Guidance

### Notes for Completion

The data collection template requires the Health & Wellbeing Board to track through the high level metrics and deliverables from the Health & Wellbeing Board Better Care Fund plan.

The completed return will require sign off by the Health & Wellbeing Board.

A completed return must be submitted to the Better Care Support Team inbox (england.bettercaresupport@nhs.net) by midday on 28th August 2015

This Excel data collection template for Q1 2015-16 focuses on budget arrangements, the national conditions, payment for performance, income and expenditure to and from the fund, and performance on local metrics. It also presents an opportunity for Health and Wellbeing Boards to register interest in support. Details on future data collection requirements and mechanisms will be announced ahead of the Q2 2015/16 data collection.

To accompany the quarterly data collection Health & Wellbeing Boards are required to provide a written narrative into the final tab to contextualise the information provided in this report and build on comments included elsewhere in the submission. This should include an explanation of any material variances against planned performance trajectories as part of a wider overview of progress with the delivery of plans for better care.

### Content

The data collection template consists of 9 sheets:

**Validations** - This contains a matrix of responses to questions within the data collection template.

- 1) Cover Sheet** - this includes basic details and tracks question completion.
- 2) Budget arrangements** - this tracks whether Section 75 agreements are in place for pooling funds.
- 3) National Conditions** - checklist against the national conditions as set out in the Spending Review.
- 4) Non-Elective and Payment for Performance** - this tracks performance against NEL ambitions and associated P4P payments.
- 5) Income and Expenditure** - this tracks income into, and expenditure from, pooled budgets over the course of the year.
- 6) Local metrics** - this tracks performance against the locally set metric and locally defined patient experience metric in BCF plans.
- 7) Understanding support needs** - this asks what the key barrier to integration is locally and what support might be required.
- 8) Narrative** - this allows space for the description of overall progress on plan delivery and performance against key indicators.

### Validations

This sheet contains all the validations for each question in the relevant sections.

All validations have been coloured so that if a value does not pass the validation criteria the cell will be Red and contain the word "No" and if they pass validation they will be coloured Green and contain the word "Yes".

### 1) Cover Sheet

On the cover sheet please enter the following information:

The Health and Well Being Board

Who has completed the report, email and contact number in case any queries arise

Please detail who has signed off the report on behalf of the Health and Well Being Board.

Question completion tracks the number of questions that have been completed, when all the questions in each section of the template have been completed the cell will turn green. Only when all 8 cells are green should the template be sent to england.bettercaresupport@nhs.net

### 2) Budget Arrangements

This plays back to you your response to the question regarding Section 75 agreements from the 2014-15 Q4 submission and requires 2 questions to be answered. Please answer as at the time of completion. If you answered 'Yes' previously you can selection 'Not Applicable' this time.

**If your previous submission stated that the funds had not been pooled via a Section 75 agreement, can you now confirm that they have?**

**If the answer to the above is 'No' please indicate when this will happen**

### 3) National Conditions

This section requires the Health & Wellbeing Board to confirm whether the six national conditions detailed in the Better Care Fund Planning Guidance are still on track to be

It sets out the six conditions and requires the Health & Wellbeing Board to confirm 'Yes', 'No' and 'No - In Progress' that these are on track. If 'No' or 'No - In Progress' is selected please provide a target date when you expect the condition to be met. Please detail in the comments box what the issues are and the actions that are being taken to meet the condition.

'No - In Progress' should be used when a condition has not been fully met but work is underway to achieve it by 31 March 2016.

Full details of the conditions are detailed at the bottom of the page.

### 4) Non-Elective and Payment for Performance

This section tracks performance against NEL ambitions and associated P4P payments. The latest figures for planned activity and costs are provided along with a calculation of the payment for performance payment that should have been made for Q4. Three figures are required and one question needs to be answered:

**Input actual Q1 2015-16 Non-Elective performance (i.e. number of NELs for that period) - Cell L12**

**Input actual value of P4P payment agreed locally - Cell D23**

**If the actual payment locally agreed is different from the quarterly payment taken from above please explain in the comments box**

**Input actual value of unreleased funds agreed locally**

This section also requires indication of the area of spend that unreleased funds have been spent on for Q4 and Q1 using a drop-down list. If no funds were left unreleased then 'Not Applicable' should be selected.

#### 5) Income and Expenditure

This tracks income into, and expenditure from, pooled budgets over the course of the year. This requires provision of the following information:

**Planned and forecast income into the pooled fund for each quarter of the 2015-16 financial year**

**Confirmation of actual income into the pooled fund in Q1**

**Planned and forecast expenditure from the pooled fund for each quarter of the 2015-16 financial year**

**Confirmation of actual expenditure into the pooled fund in Q1**

Figures should reflect the position by the end of each quarter. It is expected that planned income and planned expenditure figures for Q4 2015-16 should equal the total pooled budget for the Health and Wellbeing Board.

There is also an opportunity to provide a commentary on progress which should include reference to any deviation from plan.

#### 6) Local metrics

This tab tracks performance against the locally set metric and locally defined patient experience metric submitted in approved BCF plans. In both cases the metric is set out as defined in the approved plan for the HWB and **the following information is required for each metric:**

**Confirmation that this is the same metric that you wish to continue tracking locally**

**Confirmation of planned performance for each quarter of 2015-16** (against the metric being tracked locally - whether the same as within your plan or not)

**Confirmation of actual performance for Q1 2015-16** (against the metric being tracked locally - whether the same as within your plan or not)

**Commentary on progress against the metric and details of any changes to the metric including reference to reasons for changing**

#### 7) Understanding Support Needs

This asks what the key barrier to integration is locally and what support might be required in delivering the six key aspects of integration set out previously. This section builds upon the information collected through the BCF Readiness Survey in March 2015. HWBs are asked to:

**Confirm which aspect of integration they consider the biggest barrier or challenge to delivering their BCF plan**

**Confirm against each of the six themes whether they would welcome any support and if so what form they would prefer support to take**

There is also an opportunity to provide comments and detail any other support needs you may have which the Better Care Support Team may be able to help with.

#### 8) Narrative

In this section HWBs are asked to provide a brief narrative on overall progress in delivering their Better Care Fund plans at the current point in time with reference to the information provided within this return.

**Better Care Fund Template Q1 2015/16**

**Data collection Question Completion Validations**

**Cover**

Health and Well Being Board	completed by:	e-mail:	contact number:	Who has signed off the report on behalf of the Health and Well Being Board:
Yes	Yes	Yes	Yes	Yes

**Budget Arrangements**

S.75 pooled budget in the Q4 data collection? and all dates needed
Yes

**National Conditions**

	1) Are the plans still jointly agreed?	2) Are Social Care Services (not spending) being protected?	3) Are the 7 day services to support patients being discharged and prevent unnecessary admission at weekends in place and delivering?	4) Is the NHS Number being used as the primary identifier for health and care services?	5) Are you pursuing open APIs (i.e. systems that speak to each other)?	6) Are the appropriate Information Governance controls in place for information sharing in line with Caldicott 2?	7) Is a joint approach to assessments and care planning taking place and where funding is being used for integrated packages of care, is there an accountable professional?	8) Is an agreement on the consequential impact of changes in the acute sector in place?
Please Select (Yes, No or No - In Progress)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
If the answer is "No" or "No - In Progress" estimated date if not already in place (DD/MM/YYYY)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Comment	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

**Non-Elective and P4P**

Actual Q1 15/16	Actual payment locally agreed	Comments	Any unreleased funds were used for: Q4 14/15	Any unreleased funds were used for: Q1 15/16
Yes	Yes	Yes	Yes	Yes

**I&E (2 parts)**

	Q1 2015/16	Q2 2015/16	Q3 2015/16	Q4 2015/16	Please comment if there is a difference between the total yearly plan and the pooled fund
Income to	Plan	Yes	Yes	Yes	Yes
	Forecast	Yes	Yes	Yes	Yes
	Actual	Yes			
	Actual	Yes			
Expenditure From	Plan	Yes	Yes	Yes	Yes
	Forecast	Yes	Yes	Yes	Yes
	Actual	Yes			
	Actual	Yes			
Commentary	Yes				

**Local Metrics**

	Same local performance metric in plan?	If the answer is No details	Plan	Plan	Actual	Actual
Local performance metric plan and actual	Q4 14/15	Q1 15/16	Q2 15/16	Q3 15/16	Q4 14/15	Q1 15/16
	Yes	Yes	Yes	Yes	Yes	Yes
	Commentary	Yes				
Local patient experience plan and actual	Q4 14/15	Q1 15/16	Q2 15/16	Q3 15/16	Q4 14/15	Q1 15/16
	Yes	Yes	Yes	Yes	Yes	Yes
	Commentary	Yes				

**Understanding Support Needs**

Area of integration greatest challenge	Yes	
Interested in support?	Preferred support medium	
1. Leading and Managing successful better care implementation	Yes	Yes
2. Delivering excellent on the ground care centred around the individual	Yes	Yes
3. Developing underpinning integrated datasets and information systems	Yes	Yes
4. Aligning systems and sharing benefits and risks	Yes	Yes
5. Measuring success	Yes	Yes
6. Developing organisations to enable effective collaborative health and social care working relationships	Yes	Yes

**Narrative**

Brief Narrative
Yes

Cover and Basic Details

Q1 2015/16

Health and Well Being Board

Coventry

completed by:

Marc Greenwood

E-Mail:

marc.greenwood@coventry.gov.uk

Contact Number:

024 7683 2122

Who has signed off the report on behalf of the Health and Well Being Board:

Cllr Clifford

Question Completion - when all questions have been answered and the validation boxes below have turned green you should send the template to [england.bettercaresupport@nhs.net](mailto:england.bettercaresupport@nhs.net) saving the file as 'Name HWB' for example 'County Durham HWB'

	No. of questions answered
1. Cover	5
2. Budget Arrangements	1
3. National Conditions	24
4. Non-Elective and P4P	5
5. I&E	21
6. Local metrics	18
7. Understanding Support Needs	13
8. Narrative	1

## Budget Arrangements

**Selected Health and Well Being Board:**

Coventry

**Data Submission Period:**

Q1 2015/16

**Budget arrangements**

Have the funds been pooled via a s.75 pooled budget?

Yes

If it has not been previously stated that the funds had been pooled can you now confirm that they have?

If the answer to the above is 'No' please indicate when this will happen  
(DD/MM/YYYY)

**Footnotes:**

Source: For the S.75 pooled budget question which is pre-populated, the data is from the Q4 data collection previously filled in by the HWB.

National Conditions

Please select  
Yes  
No  
No - In Progress

Selected Health and Well Being Board:

Coventry

Data Submission Period:

Q1 2015/16

National Conditions

The Spending Round established six national conditions for access to the Fund.  
Please confirm by selecting 'Yes', 'No' or 'No - In Progress' against the relevant condition as to whether these are on track as per your final BCF plan.  
Further details on the conditions are specified below.  
If 'No' or 'No - In Progress' is selected for any of the conditions please include a date and a comment in the box to the right

Condition	Please Select (Yes, No or No - In Progress)	"No" or "No - In Progress" please enter estimated date when condition will be met if not already in place (DD/MM/YYYY)	Comment
1) Are the plans still jointly agreed?	Yes		
2) Are Social Care Services (not spending) being protected?	Yes		
3) Are the 7 day services to support patients being discharged and prevent unnecessary admission at weekends in place and delivering?	No - In Progress	Dec-15	A demand and capacity review is currently being undertaken across the acute and community setting. This review will identify any current gaps in 7 day provision and allow local plans to be enhanced.
4) In respect of data sharing - confirm that:			
i) Is the NHS Number being used as the primary identifier for health and care services?	No - In Progress	Oct-15	Implementation of the NHS Spine is in progress. It is estimated this will be completed by October 2015.
ii) Are you pursuing open APIs (i.e. systems that speak to each other)?	Yes		
iii) Are the appropriate Information Governance controls in place for information sharing in line with Caldicott 2?	Yes		
5) Is a joint approach to assessments and care planning taking place and where funding is being used for integrated packages of care, is there an accountable professional?	No - In Progress	Dec-15	The Integrated Neighbourhoods Team model has recently been piloted within two GP practices. Approval has now been given for the scale up of this approach that will enable city wide delivery of joint assessment and support planning for high risk individuals. Full rollout is planned for December 2015.
6) Is an agreement on the consequential impact of changes in the acute sector in place?	Yes		

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National conditions - Guidance

The Spending Round established six national conditions for access to the Fund:

1) Plans to be jointly agreed

The Better Care Fund Plan, covering a minimum of the pooled fund specified in the Spending Round, and potentially extending to the totality of the health and care spend in the Health and Wellbeing Board area, should be signed off by the Health and Wellbeing Board itself, and by the constituent Councils and Clinical Commissioning Groups. In agreeing the plan, CCGs and councils should engage with all providers likely to be affected by the use of the fund in order to achieve the best outcomes for local people. They should develop a shared view of the future shape of services. This should include an assessment of future capacity and workforce requirements across the system. The implications for local providers should be set out clearly for Health and Wellbeing Boards so that their agreement for the deployment of the fund includes recognition of the service change consequences.

2) Protection for social care services (not spending)

Local areas must include an explanation of how local adult social care services will be protected within their plans. The definition of protecting services is to be agreed locally. It should be consistent with 2012 Department of Health guidance to NHS England on the funding transfer from the NHS to social care in 2013/14: [https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/213223/Funding-transfer-from-the-NHS-to-social-care-in-2013-14.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/213223/Funding-transfer-from-the-NHS-to-social-care-in-2013-14.pdf)

3) As part of agreed local plans, 7-day services in health and social care to support patients being discharged and prevent unnecessary admissions at weekends

Local areas are asked to confirm how their plans will provide 7-day services to support patients being discharged and prevent unnecessary admissions at weekends. If they are not able to provide such plans, they must explain why. There will not be a nationally defined level of 7-day services to be provided. This will be for local determination and agreement. There is clear evidence that many patients are not discharged from hospital at weekends when they are clinically fit to be discharged because the supporting services are not available to facilitate it. The recent national review of urgent and emergency care sponsored by Sir Bruce Keogh for NHS England provided guidance on establishing effective 7-day services within existing resources.

4) Better data sharing between health and social care, based on the NHS number

The safe, secure sharing of data in the best interests of people who use care and support is essential to the provision of safe, seamless care. The use of the NHS number as a primary identifier is an important element of this, as is progress towards systems and processes that allow the safe and timely sharing of information. It is also vital that the right cultures, behaviours and leadership are demonstrated locally, fostering a culture of secure, lawful and appropriate sharing of data to support better care.

Local areas should:

- confirm that they are using the NHS Number as the primary identifier for health and care services, and if they are not, when they plan to;
- confirm that they are pursuing open APIs (i.e. systems that speak to each other); and
- ensure they have the appropriate Information Governance controls in place for information sharing in line with Caldicott 2, and if not, when they plan for it to be in place.

NHS England has already produced guidance that relates to both of these areas. (It is recognised that progress on this issue will require the resolution of some Information Governance issues by DH).

5) Ensure a joint approach to assessments and care planning and ensure that, where funding is used for integrated packages of care, there will be an accountable professional

Local areas should identify which proportion of their population will be receiving case management and a lead accountable professional, and which proportions will be receiving self-management help - following the principles of person-centred care planning. Dementia services will be a particularly important priority for better integrated health and social care services, supported by accountable professionals. The Government has set out an ambition in the Mandate that GPs should be accountable for co-ordinating patient-centred care for older people and those with complex needs.

6) Agreement on the consequential impact of changes in the acute sector

Local areas should identify, provider-by-provider, what the impact will be in their local area, including if the impact goes beyond the acute sector. Assurance will also be sought on public and patient and service user engagement in this planning, as well as plans for political buy-in. Ministers have indicated that, in line with the Mandate requirements on achieving parity of esteem for mental health, plans must not have a negative impact on the level and quality of mental health services.

Better Care Fund Revised Non-Elective and Payment for Performance Calculations

Individual Health and Well-Being Board

Category	2017/18												2018/19												Total Performance	Total Performance and Budget
	Q1	Q2	Q3	Q4	YTD	Q1	Q2	Q3	Q4	YTD	Q1	Q2	Q3	Q4	YTD											
Strategic Investment																										
Other Investment																										
Total Investment																										
Other																										
Total																										

Other notes apply

Category	2017/18	2018/19
Strategic Investment		
Other Investment		
Total Investment		

The unapproved health agency will meet from the quarterly payment from their sector only

Category	2017/18	2018/19
Strategic Investment		
Other Investment		
Total Investment		

Category	2017/18	2018/19
Strategic Investment		
Other Investment		
Total Investment		

Source: For the BestCare, PHN, data centres, health system payment and cost per use which activity which are provided, the data is from the Better Care Fund Revised Non-Elective Target. All figures are subject to the validation of activity and costs, which are primarily filed in by the PHN. This includes all data received from PHNs as at 30th of 06 August 2019. Please note that the data has not been checked and limited validation has been undertaken.

Plan, forecast, and actual figures for total income into, and total expenditure from, the fund for each quarter to year end (in both cases the year-end figures should equal the total pooled fund)

Selected Health and Well Being Board:

Coventry

**Income**

		Q1 2015/16	Q2 2015/16	Q3 2015/16	Q4 2015/16	Total Yearly Plan	Pooled Fund
Please provide , plan , forecast, and actual of total income into the fund for each quarter to year end (the year figures should equal the total pooled fund)	Plan	£12,994,750	£12,994,750	£12,994,750	£12,994,750	£51,979,000	£51,979,000
	Forecast	£12,994,750	£12,994,750	£12,994,750	£12,994,750		
	Actual*	£12,994,750					

Please comment if there is a difference between the total yearly plan and the pooled fund

**Expenditure**

		Q1 2015/16	Q2 2015/16	Q3 2015/16	Q4 2015/16	Total Yearly Plan	Pooled Fund
Please provide , plan , forecast, and actual of total expenditure from the fund for each quarter to year end (the year figures should equal the total pooled fund)	Plan	£12,994,750	£12,994,750	£12,994,750	£12,994,750	£51,979,000	£51,979,000
	Forecast	£12,994,750	£12,994,750	£12,994,750	£12,456,750		
	Actual*	£10,623,777					

Please comment if there is a difference between the total yearly plan and the pooled fund

Commentary on progress against financial plan: Work is underway on a number of schemes and it is expected that these will start to deliver some of the expected savings in the Q2 forecast which will be managed in line with agreement

Footnote:

Actual figures should be based on the best available information held by Health and Wellbeing Boards.  
Source: For the pooled fund which is pre-populated, the data is from a Q4 collection previously filled in by the HWB.



Local performance metric and local defined patient experience metric

Selected Health and Well Being Board:

Coventry

Local performance metric as described in your approved BCF plan	The outcome of short-term services: sequel to service
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Is this still the local performance metric that you wish to use to track the impact of your BCF plan?	Yes
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If the answer is no to the above question please give details of the local performance metric being used (max 750 characters)

Local performance metric plan and actual	Plan				Actual			
	Q4 14/15	Q1 15/16	Q2 15/16	Q3 15/16	Q4 14/15	Q1 15/16	Q2 15/16	Q3 15/16
	60	0	0	0	70	0		

Please provide commentary on progress / changes:	This is a percentage target and is based on the annual ASCOF 2d indicator derived from the SALT Return for 2014-15. As this is derived and calculated annually the recent Q&A guidance states that we should enter 0 in the quarters other than Q4.
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Local defined patient experience metric as described in your approved BCF plan	Proposal that the family and friends scores for A+E and inpatients are used until a measure of user experience that better reflects an integrated system view can be developed.
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Is this still the local defined patient experience metric that you wish to use to track the impact of your BCF plan?	Yes
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If the answer is no to the above question please give details of the local defined patient experience metric now being used (max 750 characters)

Local defined patient experience metric plan and actual:	Plan				Actual			
	Q4 14/15	Q1 15/16	Q2 15/16	Q3 15/16	Q4 14/15	Q1 15/16	Q2 15/16	Q3 15/16
	0	0	0	0	0	0		

Please provide commentary on progress / changes:	In the absence of a national measure this is planned trial extension of the NHS Friends and Family test into the short term home based enablement service. Targets yet to be agreed - rollout to be undertaken in September 2015 and await initial response rates and scores to enable this to take place.
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Source: For the local performance metric which is pre-populated, the data is from a local performance metric collection previously filled in by the HWB. For the local defined patient experience metric which is pre-populated, the data is from a local patient experience previously filled in by the HWB.

## Support requests

Selected Health and Well Being Board:

Coventry

Which area of integration do you see as the greatest challenge or barrier to the successful implementation of your Better Care plan (please select from dropdown)?

3. Developing underpinning integrated datasets and information systems

Please use the below form to indicate whether you would welcome support with any particular area of integration, and what format that support might take.

Theme	Interested in support?	Preferred support medium	Comments - Please detail any other support needs you feel you have that you feel the Better Care Support Team may be able to help with.
1. Leading and Managing successful better care implementation	No		
2. Delivering excellent on the ground care centred around the individual	Yes	Case studies or examples of good practice	Examples of good practice, particularly in relation the administration of CHC and joint assessments would be beneficial
3. Developing underpinning integrated datasets and information systems	Yes	Central guidance or tools	take place to allow health and social care organisations to understand the full patient journey and where improvements can be made when seen through a genuine single pathway.
4. Aligning systems and sharing benefits and risks	Yes	Case studies or examples of good practice	Examples of how other local areas are achieving alignment of systems and benefits sharing would be beneficial.
5. Measuring success	Yes	Case studies or examples of good practice	Examples of how others have accurately measured the benefits and success across health and social care systems will be beneficial.
6. Developing organisations to enable effective collaborative health and social care working relationships	No		

## Narrative

Selected Health and Well Being Board:

Coventry

Data Submission Period:

Q1 2015/16

Narrative

Remaining Characters

32,238

Please provide a brief narrative on overall progress in delivering your Better Care Fund plan at the current point in time with reference to the information provided within this return where appropriate.

A perfect week was recently held at University Hospital Coventry and Warwickshire and resulted in an improvement in the admission and discharge rates. The learning from the perfect week is being used to continue to improve the DToC levels that remain high.

The national BCF support team visited Coventry recently and attended the programme board. The visit provided the BCF team with the opportunity to listen to the experiences of board to date and to take away learning for the on-going development of the national programme.